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ILLINOIS STATE TREASURER'S OFFICE



<u>About The Illinois Funds</u>

- Created in 1975, the first Local Government Investment Pool (LGIP) established to allow communities statewide to invest their money together to earn greater returns.
- Today, participants benefit from economies of scale of a \$4-6 billion investment pool.
- The Fund, now in its 40th year, maintains a AAAm rating by S&P Global Ratings, the highest rating possible for a money market fund.



<u>The Illinois Funds Benefits</u>

- Free purchases, transfers, redemptions, and online account access
- Monies invested are available at all times (invest one day, redeem the next)
- No minimum balance requirements
- Ability to accept credit card payments through E-Pay services



What is E-Pay?

- E-Pay is a secure electronic payments program offered to government agencies who are participants of The Illinois Funds program
- Approximately 600 participants representing about 800 accounts
- In 2015, E-Pay processed over 9M credit/debit card transactions and 350k e-check transactions worth \$1.9B



Multi-channel Payments

Service fee or Absorbed fee pricing. Flexible and powerful solutions.



E-commerce

Create a fully-customizable payments
page.



Experience the freedom of payments that move with you.

Mobile



Third Party Integrations



Integrate your third party software solutions into E-Pay payments solutions



Point of Sale



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Speed of light processing, so you have more time for more transactions.



IVR



Takes customers step-by-step through the payment process.



Payment Methods*



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*Participants may choose an which payment methods they accept.



E-Pay Benefits

- **Pricing Options** option to pass on processing fees to your constituents or absorb processing costs
- Ease of Procurement no contract or request for proposal (RFP) required, and benefit from E-Pay's competitive pricing schedule

Security & Compliance -

- Payment Card Industry Data Security Standards (PCI) validation assistance included
- Compliance with the Local Government Acceptance of Credit Cards Act (ILCS-345) and prevailing credit card rules and regulations
- **Reporting Tools** access to real time payments gateway reporting tool
- **Customer Care** access to dedicated customer support specialists
- **Training** onsite and remote training options offered to new participants



E-Pay Online:

Customizable website built to your needs:

- Homepage will have your banner, logo, and welcome message
- Ability to create multiple payment pages/payables (i.e. textbooks, drivers ed., prom fee, etc.)
- Highly configurable data field options
- Start/Stop dates by payable
- Shopping cart functionality



E-Pay Online

E-Pay E-Pay Sample

Search About

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Temporary Payment

Quantity	Description		Unit Price	Price
1	First Ticket		\$10.00	\$10.00 \$0.00 \$0.00
jo	Additional Ti	ckets	\$5.00	
	Special Shipp	oing	\$20.00	
			Total:	\$10.00
Firs	t Name *			
Las	t Name *			
Payment /	Method * S	elect P	ayment Me	thod[
Subtota	l Amount \$10.	00		
Se	rvice Fee \$0.0	0		
Paymen	t Amount \$10.	00		
Cancel	Add To C	art	Pay No	w
	ut E-Pav		Terms	Cont

Standard payment format for constituents to input payment data.

Help

E-Pay E-Pay Sample

Errors						
Account Number	does not match requi	red validation.				
Account Number *	12		Ad	dress associated with your a	ccount	
Service Address *	123 Main					-
Payment Amount	10.00					
Payment Method *	American Express	~				
Subtotal Amount	\$10.00					
Service Fee	\$1.00					
Payment Amount	\$11.00					
Cancel Add	To Cart Pay N	bw				
About E-Pay	User Terms	Contact	Help	State Treasurer's Office	Make a Payment	Sign Ir



E-Pay Online

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ling Informatio							FDIT
lling Contact			B	illing Addre	55		
Test Transaction				123 Main St			
Test@Test.com		Springfield					
				IL 62704			
art Contents							
ItemDescription	ItemAmount	MasterTransId	TransId	Payableld	TransDetailMultipleItem	sld Acct	Addres
Utility Payment	10.00	634507	634507	116003	0	123	123 Main
						_	NIGIII
Credit Card E	lectronic Che	eck					
Credit Card E	lectronic Che	eck					
Credit Card E	lectronic Ch		in the gr	reen fields b	pelow		
Credit Card E	lectronic Che		in the gr	reen fields b	below		
Credit Card El	lectronic Ch		in the gr	een fields b	below		
Credit Card E	lectronic Ch	Please fill	in the gr	reen fields b	below		
Credit Card		Please fill	in the gr	reen fields b			
Credit Card	3	Please fill		reen fields t			
Credit Card		Please fill Card Number	ame*				
Credit Card		Please fill	ame*	neen fields b			
Credit Card		Please fill Card Number	ame*				
Credit Card		Please fill Card Number	ame*				
Credit Card		Please fill Card Number	ame*				
Credit Card		Please fill Card Number	ame*				
Credit Card	Exp	Please fill Card Number	ame*	015 -	CVV-	10.00	
Credit Card	Exp	Please fill Card Number Card Holder Na Card Holder Na Cares 12 - Dec	ame*	015 -	CCVT O	10.00	
Credit Card	Exp	Please fill Card Number Card Holder Na Card Holder Na Cares 12 - Dec	ame*	015 -	CVV-		-

CONTINUE ->

Payment review page where your constituent can elect either credit card or electronic check as form of payment.



E-Pay Online

Confirmation Page

Thank you for making your payment to 'E-Pay Sample' via the Illinois State Treasurer's E-Pay system. Your transaction was successful.

Please allow 2-3 business days for your payment to be posted. If you have made a payment using an electronic check, allow an additional 3-5 business days for your payment to be posted. Also please note that confirmation of an electronic check transaction is not an assurance of payment until the electronic funds transfer clears your bank.

Payment Amount: 10.00 Fee Amount: 1.50 Total Payment: 11.50

Transaction Id: 634507 Authorization Code: 123456 Trace Number: 87391ed6-4df6-4f11-8380-440b7922397a APPROVED

*If one was assessed, your service fee will show as a separate entry on your credit card / bank statement.

Billing Information					
Payment Type: visa					
First Name: Test					
Last Name: Transaction					
Address1: 123 Main St					
Address2:					
City: Springfield					
State: IL					
ZipCode: 62704					
Phone:					
Email: Test@Test.com					

Confirmation page is provided to your constituent for proof of payment. This will also be emailed to them if they entered a valid email address.

Proof of payment can also be emailed to the E-Pay participant if they opt for this service.

About E-Pay

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User Terms

Contact Help

State Treasurer's Office

Make a Payment



E-Pay Mobile

- Interface is optimized to work with mobile devices (iPhone, Androids, tablets), no need to download application.
- Near Field Communication (NFC) devices for absorbing model only. This allows acceptance of ApplePay and AndroidPay, GooglePay at POS.







E-Pay Point-Of-Sale:

Stand-alone terminal solutions

Wireless terminal solutions

Kiosk/Terminal Integrations









E-Pay Telephone Solutions

- Designated JCODE number for your agency
- Information posted on E-Pay webpage
- Customizable scripts
- Touch-tone solutions are available to your constituents from anywhere in the world at any time of the day





E-Pay Third Party Integration:

- Integration Methods
 - HTTP POST
 - FTP/Manual Balance File Upload
 - Custom Report Templates and Delivery Options
- Software/Hardware Integration Examples
 - LOCIS
 - DEVNET
 - City of Urbana in-house web application



Reporting Options

- Payments Gateway Reports:
 - Hierarchy Reporting
 - Deposit Detail
 - Returns
 - Search Transactions
 - Ad hoc reporting
- Auto Daily reporting
- Custom File Origination(CFO) reporting tool
- Chargeback reporting





Payments Gateway Reporting Portal

{forte}

User Options

Merchant Options Gateway Settings

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	Tuesday, Decen	nber 22, 2015				Logged in as	: Test User	Home Logout
Transactions	Search Tran	sactions						
SF Add	Report:			Merch TEST	ant /KIRAN S			
	From:	12/15/2015						
Search	To:	12/22/2015						
Export	Selection First Name	~	Val	ue Searci	h] And	± :-	
	<u>First Name</u>	<u>Last Name</u>	Transactio	Auth #	Date	<u>Status</u>	Response	<u>Amount</u> <u>wFees</u>
	Test	Transaction	634507	123456	12/22/2015	ready	A01	\$11.50
								NewVT
Reporting Clients Knowledge Center								

You will have the ability to login and review reports for all your payables.

Reporting – Absorbing Only

- Global Access@(GA@)/My Global Pay
 - Funding and billing reports
 - Chargeback documents
 - Transaction activity
 - Authorizations
 - Captured transactions
 - Batch reports
 - Merchant Statements
 - Interchange reporting
 - Chargeback reporting





E-Pay Processing Fee Schedule

- Setup fees: POS terminals purchased from processor
- Credit Card Processing Fees*:
 - Passing fee model: Credit card transactions may be assessed a 2.35% service fee with a \$1.00 minimum per credit card transaction or a \$3.95 VISA debit fee for tax payments only.
 - Absorbing fee model: Interchange + dues and assessment + 0.03% + \$0.03 per credit card transaction
- E-Check Processing Fees:
 - Passing
 - \$1.00 processing fee
 - \$1.22 E-Check w/forte verify (optional)
 - Absorbing
 - \$0.08 processing fee
 - \$0.30 E-Check w/forte verify (optional)

*Interchange fee revenue collected by Issuing bank, Card Network, Processor and Acquiring Bank.



E-Pay Custodial Bank Fee Schedule

E-Pay accounts at Illinois National Bank (INB) will be used solely as a settlement account with funds transferred daily to your Illinois Funds investment account(s) at U.S. Bank Fund Services.

- Option 1 Account Maintenance \$10 per month with direct debit or
- Option 2 Account Maintenance \$12 per month with invoice
- Credits to the account \$0.10 per item
- Earnings Credit Rate 0.17%
- Account Maintenance Options 1 and 2 include one online banking user.
 - Additional users are \$5.00 each per month.
- A minimum target balance of \$1,000 should be maintained due to electronic payment reversal debit net settlement or chargeback occurrences. There is no fee for falling below target balance, however there is a \$30 NSF fee for falling below \$0.



How it Works

- E-Pay transactions fund to a Participant's E-Pay settlement account at INB
- E-Pay settlement accounts are linked to a designated IL Funds investment account at US Bank Fund Services
- Funds* are swept daily from INB to the designated IL Fund investment account(s) at US Bank Fund Services
- The IL Funds Portfolio Manager seeks to obtain the highest available return using authorized investments
- E-Pay operations are funded, in part, by IL Funds interest income
- Monies invested in an IL Funds investment account are available at all time (invest one day, redeem the next)

*Sweep threshold will be set by Participants, range: \$1k-\$250k



<u>Key Initiatives</u>

- EMV transition
 - October 1, 2015 Merchant Liability Shift
- Payment Card Industry Data Security Standard (PCI DSS) Validation
 - Annual validation required for any merchant who accepts credit card payments
 - Validation requirements vary based on transaction type, volume, merchant, etc.
 - Assistance: E-Pay participants have access to partner Qualified Security Assessor for assistance in the validation process



Thank You!

Contact Us:

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- 1-866-831-5240
- www.illinoisepay.com



Legal Disclosure

All information contained herein is for general informational purposes only and should not be construed as investment advice. It does not constitute an offer, solicitation or recommendation to purchase any security. Any financial or investment decision should be made only after considerable research, consideration and involvement with an experienced professional engaged for the specific purpose. Past performance is not an indication of future performance. Any financial or investment decision may incur losses. Additional disclosures can be found at www.illinoisfunds.com.





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PCI-DSS

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	SAQ A	SAQ A-EP	SAQ B	SAQ B-IP	SAQ C	SAQ D-MER	Network Scans	Penetration Testing
	X							
Epayillinois.com	Х							
Epayillinois.com Integration	Х							
IVR - Forte	Х							
Forte Terminal Ethernet				Х			Х	
Forte Integrated/Hybrid POS					Х		Х	Х
Forte SWP Integration	Х							
Forte AGI Integration						Х	Х	Х
Global Payments Terminal Dial Up			Х					
Global Payments Terminal Ethernet				Х			Х	
Other 3 rd Party Integration into Global				F	lease see yo	our 3 rd Party Provid	er	
Payments or Forte					,			

*Proper network segmentation assumed. This chart is for reference purposes only.